



## YOUR HIGH-PERFORMANCE HOME

How would you like to give your home's energy performance a boost? A Home Performance with ENERGY STAR® checkup can help maximize the comfort, air quality and energy efficiency of your home.

A specially trained and certified contractor will inspect your home using state-of-the-art equipment and provide you with a customized report listing potential energy-saving upgrades. If you choose to perform upgrades, you could qualify for more than \$1,000 in rebates. Plus, they will re-test your home following installation and show you how well your home is performing with the new upgrades.

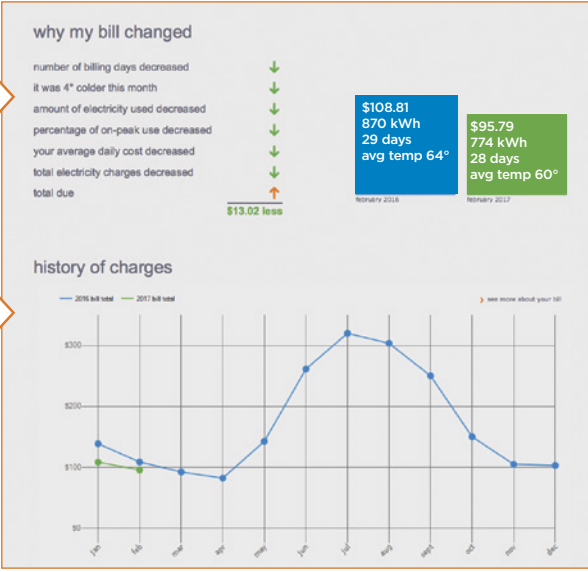
**A complete Home Performance with ENERGY STAR® checkup typically costs \$400, but you can schedule your inspection with a participating contractor for just \$99 at [aps.com/checkup](http://aps.com/checkup) or by calling (877) 850-8358.**

## ACCESS MY ACCOUNT FOR HELPFUL INFORMATION 24/7

At "My Account" on [aps.com](http://aps.com), you can compare your bills, manage energy usage and more!

**Gain insights as to why your bill is higher or lower than the previous month**

**View your usage history, up to 24 months**



**Register today and manage your account anytime, anywhere at [aps.com/register](http://aps.com/register).**

**Your Energy, Your Options**  
Switch to LED light bulbs—reduce energy use by up to 90% and save about \$80 over the lifetime of each bulb. Visit [aps.com/lighting](http://aps.com/lighting) to find retailers that offer instant savings.



## GIGA-WHAT?

Our focus on solar power continues to grow as we work to generate energy that's good for the environment and good for our customers.

In the past year we became the first utility outside of California to exceed one gigawatt of solar energy capacity. When generating at full power, that's enough energy to meet the partial daytime needs of 250,000 Arizona homes.

Solar is just one of the many ways we generate clean energy. Other renewable sources include wind, geothermal, biomass and biogas, and the Palo Verde Nuclear Generating Station. Altogether, 50% of the power we generate is carbon-free.

Through our AZ Sun Program, we own and operate ten solar plants across Arizona. The APS Solar Partner Program brings rooftop solar to our customers and supports the long-term growth of solar energy. And we've helped more than 300 schools statewide go solar.

When it comes to solar power, Arizona has a bright future.

## AT YOUR SERVICE

Earth Day is April 22 and it's a great reminder of our environmental impact and what we can do reduce our footprint.

Our paperless billing option makes it easy for you to go green throughout the year by reducing paper waste. And it's absolutely free.

When you make the switch to paperless billing, instead of receiving a paper bill in the mail each month, you'll be able to view your current and past statements online.

And with paperless billing you can:

- View and print your bill, 24/7
- Sign up for a reminder when your bill is due
- Save time and money—no stamps, no clutter, no trips to the post office

Join us in celebrating Earth Day and by signing up for paperless billing, reducing your carbon footprint year-round.

Please take a moment to visit [aps.com/paperless](http://aps.com/paperless) and enroll today.

Sincerely,



*Stacy*

**Stacy Derstine**  
VP Customer Service and  
Chief Customer Officer

## COMMUNITY CORNER



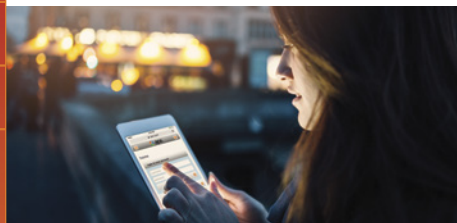
Spring wildflowers are blooming and attracting colorful visitors to the Desert Botanical Garden in Phoenix. The APS Foundation is a proud partner of the Garden's spectacular new Butterfly Exhibit, which features hundreds of live butterflies fluttering among the stunning desert landscapes of the Papago Buttes. The new exhibit provides a delightful and educational experience for children as well as adults.

In the Butterfly Pavilion, visitors have the opportunity to observe and interact up-close with more than 20 species of butterflies. At the APS Foundation Butterfly Landing, school groups, children and families can gather and learn first-hand about butterflies and their positive impact on our environment. The exhibit also offers a caterpillar nursery and emergence chamber where visitors can view each stage of a butterfly's life cycle. Educational displays illustrate topics such as pollination and how to create a butterfly-friendly garden.

Supporting the Desert Botanical Garden is one of the many ways the APS Foundation works to ensure that Arizona students have access to high-quality, innovative science education.

## WHO KNEW?

Download our free mobile app and you can access your account quickly and conveniently, anywhere, anytime. Report and stay informed about outages, pay your bill on the go and more. Download on the App Store or Google Play.



## SAFETY FIRST

Tackling a new DIY project? Make sure you keep the following tips in mind when doing projects around the house:

- Unplug any electric appliances before working on them
- Never use power tools near live electrical wires, water pipes or gas pipes
- Don't use corded tools in damp areas
- Stay 10 feet away from power lines when building anything outside

### WE'RE AVAILABLE 24/7 AT APS.COM

During core business hours of 7 a.m.-7 p.m. M-F  
(602) 371-7171 (metro Phoenix)  
(800) 253-9405 (other areas)

### REPORT AN OUTAGE:

855-OUTAGES (855-688-2437)

### SIGN UP FOR OUTAGE ALERTS:



[aps.com/alerts](http://aps.com/alerts)

### PARA RECIBIR TÚ

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(602) 371-6861

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