VISUAL	AUDIO
1. A CURSOR TYPES "APS.COM" INTO A BROWSER	FADE IN MUSIC
	A valuable new resource for APS customers is
	just a click away.
	A CLICK FROM A COMPUTER MOUSE
2. SCREEN SHOT OF APS.COM HOME PAGE	Welcome to APS.com, a one-stop website where
	APS customers can take control of all their
	energy needs. With its clean design, innovative
	functionality and state-of-the-art Web technology,
FX: FADE IN TEXT OVER VIDEO IN SYNC WITH NARRATION: FAST CONVENIENT EASY TO USE	APS.com provides customers with a powerful tool
	for managing their home or business accounts
	that's fast, convenient and easy to use.

3. TRANSITION TO SCREEN SHOT OF APS.COM HOME PAGE Throughout APS.com, information is presented in a clear, easy-to-understand manner that's consistently customer focused. And the site delivers a host of features that make it easier for customers to do business with APS.

### FX: CURSOR SCANS ACROSS THE TOP MENU AND CLICKS ON A TAB, OPENING A NEW PAGE

### THE CURSOR CLICKS

Streamlined navigation makes the most popular pages quick to access right from the home page. Quick links to frequently used pages are conveniently located throughout the website.

4. TRANSITION TO SCREEN SHOT OF APS.COM HOME PAGE Layered functionality makes it easy to find more detailed information on key topics.

FX: CURSOR SCROLLS DOWN A PULL-DOWN MENU AND CLICKS ON A TOPIC, OPENING A NEW PAGE

THE CURSOR CLICKS

- 5. TRANSITION TO SCREEN SHOT OF APS.COM HOME PAGE
- FX: CURSOR HOVERS OVER KEY WORD AND ADDITIONAL INFO DISPLAYS

Interactive text allows customers to acquire additional information by simply hovering their

cursor over key words.

6. TRANSITION TO SCREEN SHOT OF APS.COM HOME PAGE

FX: "GREEN CHOICE PROGRAMS" IS TYPED INTO SEARCH ENGINE; THE CURSOR CLICKS AND THE And easy search functions help customers locate what they're looking for quickly and efficiently.

## THE CURSOR CLICKS

7. TRANSITION TO SCREEN SHOT OF APS.COM HOME PAGE

SEARCH RESULTS ARE

DISPLAYED

From the APS.com home page, residential and

business customers alike can conveniently pay

their bills or make a security deposit. It's never

been easier for customers to go paperless and

manage their accounts electronically.

#### FX: CURSOR MOVES OVER TO "PAY NOW" LINK AND CLICKS ON IT

8. TRANSITION TO SCREEN SHOT OF APS.COM HOME PAGE

FX: CURSOR MOVES OVER TO "REGISTER FOR MY ACCOUNT" LINK AND CLICKS ON IT. BLANK REGISTRATION FORM OPENS.

FX: FORM IS POPULATED WITH NAME, CONTACT INFO, ETC., FOR SAMPLE CUSTOMER

# THE CURSOR CLICKS

By registering online, customers gain full access

to their APS accounts.

# THE CURSOR CLICKS

Smart forms are easy to complete, with helpful

call-outs and pop-up examples to assist

customers throughout the process.

VISUAL

# 9. TRANSITION TO "MY ACCOUNT" PAGE.

On the "My Account" page, customers will find a wide variety of tools to help them monitor and manage their energy usage, including billing and payment history.

#### FX: CURSOR CLICKS ON A LINK TO A PAGE (COMPARE BILLS?) THAT FEATURES A CHART. THE CHART OPENS.

# THE CURSOR CLICKS

Easy-to-understand, interactive charts throughout the site provide customers with up-to-date information on their energy usage. They can easily track their account history to see how much energy they're using and when they're using it.

10. TRANSITION TO SCREEN SHOT OF THE "SAVE MONEY & ENERGY" DROP-DOWN MENU ON THE APS.COM HOME PAGE

FX: CURSOR SCROLLS DOWN TO "ENERGY SAVING TIPS" TAB AND CLICKS ON IT. THE ENERGY SAVING TIPS PAGE OPENS.

## THE CURSOR CLICKS

Valuable tips are also available to help customers reduce their energy consumption, make smarter decisions and plan for the future. 11. TRANSITION TO FINGERS TYPING ON A LAPTOP KEYBOARD. FADE IN A TABLET COMPUTER AND A SMARTPHONE. APS.com is easy to access and use on any computer or mobile device. Customers can log-in anywhere, anytime.

12. TRANSITION TO SCREEN SHOT OF APS.COM HOME PAGE

With innovative functionality, easy navigation and a relentless customer focus, APS.com is a significant online resource. And for APS customers, it's a great place to take charge of their energy consumption.

13. TRANSITION TO APS LOGO

**FX: LOGO GLOWS AS SCREEN** 

FADES TO BLACK.

FADE OUT MUSIC